

# Action report January 2010 www.metrosouthchamber.

#### **Leading Businesses Leading Communities**



#### CHAMBER MISSION To serve the interests of

member businesses while providing community leadership to ensure the economic advancement of the Metro South region.



Stephen Petluck, page 2



J. Keith Motley, page 8



Plymouth County Railraod Excursion, page 10

#### CONTENTS

Calendar of Events	3
Good News	4

Renewing Members 10

**New Members** 10

**Member Profiles** 

Holiday Calendar

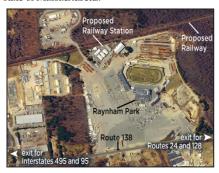
# Chamber Approves Resolution In Support of Raynham Park



The Metro South Chamber of Commerce Board of Directors recently approved a resolution in support of Raynham Park as a preferred site of entertainment and

gaming. "The Raynham Park facility has operated for decades in compliance with state laws regarding gaming. With more than six hundred experienced employees, they have a proven track record of producing an entertaining gaming experience in a convenient location. This facility is an asset to the community and state in so many ways. The people and leadership of this facility deserve our support. If new gaming laws and locations are to be approved in Massachusetts, Raynham Park should be at the very top of the list." said Chamber President and CEO, Christopher Cooney.

Raynham Park is requesting approval by the State of Massachusetts for a license that would allow them to continue operation of an entertainment and gaming facility. The legislature is set to take up the measure in early 2010. The Chamber urges the legislature and the Governor to approve Raynham Park as a designated gaming site should the legislation be approved. The designation could save more than six hundred jobs slated for elimination as a result of the recent ban on greyhound dog-racing by the state of Massachusetts.



Convenient location near Routes 24, 128, 495, 95, and the proposed railway station make Raynham Park an ideal gaming site should legislation pass

# **Build Your Base of Business Contacts for 2010**

#### Thursday, January 21, 2010

Join us at the next Good Morning Metro South Breakfast on Thursday, January 21 from 7:30 am-9:00 am at the Holiday Inn, 195 Westgate Drive, Brockton. The featured speaker is Tim David. Tim is a mentalist who uses psychology, persuasion, and



non-verbal communication skills to create the illusion that he can read people's thoughts and predict their actions.

During his entertaining presentation, he will be demonstrating his "people reading" and "subliminal influence" skills while teaching his simple yet powerful techniques for "Influencing Your

Own Mind Towards Outrageous Success in the Year 2010 and Beyond." For more information, visit www.mindblowingspeaker.com.

Also speaking will be Kathy Manson, Director, Office of Safety, Department of Industrial Accidents for the Commonwealth of Massachusetts. Kathy will discuss the Occupational Safety and Health Education and Training Program Grant. The program promotes safe and healthy conditions in the workforce for employees covered by the Massachusetts Compensation Law. To download a grant application, email safety@dia.state.ma.us.

Good Morning Metro South is being sponsored by United Way of Greater Plymouth County, Inc. The mission of United Way is to increase the organized capacity of people in the Plymouth County area to care for themselves and for one another.

Sponsored by:



In Partnership wth:



Good Morning Metro South is being presented in partnership with Fallon Community Health Plan, providing high-quality, low-cost health insurance in Massachusetts since 1977.

As always, the GMMS breakfast program is a great networking opportunity. Guests are encouraged to stay for the informal networking immediately following the program. Register by calling Kim at 508.586.0500 x 231 or online at www.metrosouthchamber.com/register.html. The cost is \$20 for members and \$25 for non-members.

### Save the Date! -

February Good Morning Metro South Wednesday, February 10, 2010 7:30 am - 9:00 am Holiday-Inn Brockton



**Featuring** Linda Balzotti, Mayor of Brockton

Sponsored by: Universal Benefit Plans & Comcast

Call Kim Prosper at 508.586.0500 x 231 to register. \$20 members, \$25 non-members.

### **Great Restaurants at** "Taste" Event- March 24

18th Annual "A Taste of Metro South" Wednesday, March 24 5:30 pm - 8:00 pm. Shaw's Center, Brockton



This Annual Event is a celebration of living and working in the Metro South region. It is a great opportunity to sample tastes from area restaurants, discover cultural and community service organizations and enjoy live entertainment from local performers.

See page 8 for more information.

#### **2010 Chamber Priorities**

Priorities include leading on issues of regional economic infrastructure importance, attracting, training and retaining a competitive workforce, and collaborating for a climate conducive to competitive commercial development. See page 5 for more information.

#### **Power Purchasing Benefit**

This is the last chance for members to join the Constellation NewEnergy Metro South Power Program, an exclusive electricity aggregation program to help members better manage their energy costs.

See page 5 for more information.

**Census 2010 is Coming** 



Census Day: April 1, 2010

See page 6 for more information

# **Network at New Community Learning Center**

Tuesday, January 26, 2010



Please join us for the Chamber's next Business After Hours networking event on Tuesday, January 26 from 5:30-7:30 pm at Crecent Credit Union, 115 Commercial Street, Brockton.

Come celebrate the opening of Crescent Credit Union's new Community Learning Center located on the 2nd floor of the Commercial



Street location. The Community Learning Center will offer English for Speakers of Other Languages (ESOL) classes, Financial Literacy classes, Basic Computer Skills, and Preparation for U.S. Citizenship.

This is a great way to make business connections in a casual setting. Exposure for your business is your competitive edge, so make sure to bring plenty of business cards. This event is free to attend. To register, please call Kim Prosper at 508.586.0500 x 231, or email kprosper@metrosouthchamber.com.

# **GOVERNMENT**Affairs

The monthly Government Affairs meetings are held at the Chamber and provide an opportunity for member businesses to discuss issues important to them with their elected officials.

The next Government Affairs Meeting will take place at the Chamber on January 8, 2010 at 12:00 pm. The featured speaker will be Andrew Bagley, Director of Research and Public Affairs for the Massachusetts Taxpayers Foundation.

Andrew Bagley joined the Massachusetts Taxpayers Foundation in 2007 to oversee a number of projects, in particular, issues surrounding state transportation finances and management.

In 1989 Mr. Bagley co-founded International Strategies Inc., an Internet software company developing tools for global business for Fortune 500 clients. Previously he was Deputy Secretary and Executive Director of the Massachusetts Office of International Trade in the second Dukakis administration and staff member to U.S. Senator Paul Tsongas.

Mr. Bagley has a B.A. in government and philosophy from Colby College, an M.A. in economics from the University of Oregon, and a Masters in city and regional planning from Harvard University where he was a department scholar.

Register for this event by calling Lisa Keene at 508.586.0500 x 225, email lkeene@metrosouthchamber.com, or register online at metrosouthchamber.com/register.html. The cost to attend is \$5 for members; \$10 for nonmembers and includes lunch.

#### **Plymouth County Treasurer** at Recent Government Affairs Meeting

Christine Karavites, Government Affairs Chair: Featured Speaker Thomas O'Brien, Treasurer of Plymouth County; Jeffrey Ritter, Town Administrator of Bridgewater: Pat Ciaramella, Old Colony Planning Council



# Parade Marshall Rides in DeSantis Chevrolet Style





DeSantis Chevrolet of Brockton provided the Holiday Parade Marshall (Lieutenant Governor Tim Murray) a 2010 Chevy Corvette convertible this year for use during the parade. Chamber Pres-ident and CEO, Christopher Cooney met with owner, Dan DeSantis before the parade to pick up the car. "Special thanks go to Dan and the DeSantis family for their many contributions to the community throughout the year", said Christopher Cooney. See page 5 for photos from the parade.

# **MEMBER**Profile



Brockton Area ARO

Address: 1250 West Chestnut Street, Brockton, MA 02301

Phone: 508.583.8030 x 215

Website: www.brocktonareaarc.org

Year Established: 1952

Number of Employees: 110

Products or Services:

Employment support for adults with disabilities.

What is your market area: Eastern Massachusetts

What markets do you serve: All companies that need any sort of handwork.

#### Brockton Area Arc/ Shoe City Contract Co.

What is unique or special about your firm and the products and services you

We provide services for people with developmental disabilities. We do all handwork such as assembly, collating, salvaging, heat sealing, packaging, shrink wrapping, and all types of

Please list awards or special recognition that your firm as received.

Outstanding Human Service Award for Sibshops, Stonehill College for Furthering Education of Students, Arc for Outstanding Achievement in the Development of Family Support and Outreach Activities.

What is your main business objective concerning your customers and the business community?

To provide work for persons with disabilities. We offer both placement assistance and job opportunities. No job is too big or too small for us to handle.

Members profiles in the Action Report are selected randomly from those in attendance at the Good Morning Metro South (GMMS) breakfasts.

Photos by Rich Morgan

# Networking at St. Joseph Manor

ST. JOSEPH MANOR



Doug Pendarvis, Hamid's Kickboxing Academy; Philip Nessralla, Philip Nessralla, Jr., Esq; Noel Barbosa, Community Bank; Stanley Fevrier, New York Life Insurance Co.



www.richmorganphotography.com

Appliance & Drain Cleaning; Donna McDade, Edwina Martin House; Anne Beauregard, Brockton Library Foundation



Staff of St. Joseph Manor serve delicious food to over 80 Chamber members in attendance



Bob Manulty, Allegra Print & Imaging, Noel Barbosa; Community Bank, John Costa, Opportuniti Knox; Kim Prosper, Chamber

**Networking** at Events

Note: All meetings are held at the Metro South Chamber Office or Metro South

Business Assistance Center (BAC) unless otherwise indicated.

#### is one of the most effective ways **BOARD OF DIRECTORS** DIRECTORS to grow your business! **OFFICERS** Jane Callahan - HR Alternatives JANUARY Calendar Pasavale Ciaramella -Chair of the Board Old Colony Planning Council Scott Sanborn 6 Richard Colon -Verizon Communications **Ambassador Meeting** 8:00 am Sovereign Bank Jack Conway - Jack Conway & Company, Inc. 8 **Government Affairs** 12:00 pm President and CEO John Costa - Opportuniti Knox 12 **Christopher Cooney** Taste Committee Meeting 8:15 am Loretta DeGrazia - East Coast Petroleum Metro South Chamber of Commerce 12 Connecting Your Business to the Commonwealth 9:00 am Francis Dillon -Stonehill College Chair-Flect 12 **Executive Committee** 3:00 pm Jeffrey Dukess - Frenette & Dukess, PC Peter Neville 14 Sheila Gonzalez -Bank of America SEED Workshop Concord Foods 9:00 am Fred Mason- National Grid 18 Martin Luther King Day - Chamber Closed Dana Mohler-Faria -Gary R. Oman 20 U.S. Office Solutions - Member Led Showcase 8:30 am Bridgewater State College Gary R. Oman, P.C. 21 Good Morning Metro South 7:30 am David Orloff - Sharkansky & Co., LLP, CPA's Vice Chair Community Affairs Holiday Inn, Brockton, 195 Westgate Drive, Brockton Andrea Papadopoulos - Arista Associates, Inc. 26 Taste Committee Meeting **Sue Joss** 8:15 am **Bill Scanlon** -Community Newspapers Brockton Neighborhood Health Center 26 **Business After Hours** (The Enterprise) 5:30 pm Crescent Credit Union, 115 Commercial Street, Brockton Vice Chair Economic Development Andrew Schwartz 27 **Daniel Trout** Law Office of Andrew H. Schwartz, LLC **Board Meeting** 12:00 pm The Community Bank Larry Siskind -Siskind and Siskind Attorneys at Law Vice Chair Government Affairs Coming Up John Vlaco - Brophy & Phillips Co., Inc. **Christine Karavites February** Proteas Customized Consulting Charles Wall - Massasoit Community College 2 Patricia Williams - Harbor One Credit Union Taste Committee Meeting 8:15 am Vice Chair Membership Development William Morse 3 Ambassador Meeting 8:00 am Mutual Bank 9 Taste Committee Meeting 8:15 am Immediate Past Chair 9 9:00 am SBA 101 Workshop for Lenders Reinald G. Ledoux, Jr. Brockton Area Transit Authorit 10 Good Morning Metro South 7:30 am Holiday Inn, Brockton, 195 Westgate Drive, Brockton 508-586-0500 Front Desk x 221 12 **CHAMBER STAFF** 12:00 pm Government Affairs **Kimberly Prosper** 15 **Christopher Cooney** President's Day - Chamber Closed Program Director x 231 President and CEO x 223 23 8:15 am Taste Committee Meeting Lisa Keene **Kathryn Sayles** 25 Business After Hours & Member Orientation Business Development x 225 Competitive Workforce x 227 Easton Country Club, 255 Purchase Street, S. Easton Kathleen Lynch Kerry Sullivan 4:00 pm Chamber Member Orientation Member Services x 228 Finance x 230 Business After Hours Networking 5:30 pm Save the Date John Nesti Member Services x 229 Director of Communications x 222 March 2 Taste Committee Meeting 8:15 am ACTION Report Volume 10 - Issue 1 3 (USPS-410630) is published monthly except for combined **Ambassador Meeting** 8:00 am ACCREDITED July/August for \$5.00 per year by the Metro South Chamber of 9 CHAMBER OF COMMERCE Taste Committee Meeting 8:15 am Commerce, Sixty School Street, Brockton, MA 02301-4087. Periodical Postage Paid at Brockton, MA. CHAMBER MISSION: To serve the interests 12 **Government Affairs** 12:00 pm POSTMASTER: Send address changes to Action Report, of member businesses while providing community Sixty School Street, Brockton, MA 02301-4087 leadership to ensure the economic advancement of 16 Taste Committee Meeting 8:15 am the Metro South region. The Metro South Chamber of Commerce is solely responsible 16 **Executive Committee** for the editorial content of this publication. 3:00 pm **Metro South Chamber of Commerce** 24 The Chamber wishes to assure our members of our intention Taste of Metro South 5:30 pm Sixty School Street, Brockton, MA 02301-4087 to provide physically challenged participants equal access to Shaw's Center, 1 Lexington Way, Brockton tel: 508 586-0500/fax: 508 587-1340 all programs. If you or your employees have special needs in 31 info@metrosouthchamber.com **Board Meeting** this area, please let us know by calling the Chamber at 508-12:00 pm www.metrosouthchamber.com 586-0500 at least 48 hours in advance

Photography by Rich Morgan \* www.richmorganphotography.com

# GOODNews - Celebrate the great things going on!

Members send Good News to avandam@metrosouthchamber.com

#### **Mutual Bank Helps Area Charities**

Mutual Bank helped the South Shore and Cape areas this holiday season by leading collection efforts for needy families throughout their branches.

At both Mutual Bank locations in Brockton, the Bank collected items for My Brother's Keeper. They encouraged area residents to make donations of new or old toys, clothes for children and clothes for adults at either location

"Nothing speaks more to the heart of the holiday season than helping those in need," said Glen White, CEO of Mutual Bank. He added, "We thank our neighbors, customers and friends for all they have done to date and encourage people to stop by our branches and donate to make a difference."

#### Santa Visits Mechanics Cooperative Bank

Santa recently visited Mechanics Cooperative Bank and sat with and took requests from over 50 children who came to visit. It was a great kick-off to the holiday season. Mechanics Cooperative Bank provided snacks and "Arts and Crafts" while each family waited for their picture with Santa. Playing Santa Claus was Joseph T. Baptista Jr., President and CEO of Mechanics Cooperative Bank. "This is what community banking is all aboutengaging our customers, and the community, with great events like these," said Baptista.

#### **Conway Sells Medical Building**



Paul Durgin, Vice President of Conway Commercial, recently brokered the sale of 190 Quincy Ave. in Brockton, Mass. The 2,400 square foot medical building includes two levels and sold for \$300,000.

Ideally located directly behind Brockton Hospital, the building was most recently the home to a 30-year gastroenterology practice. The building will now be occupied by Adaptive Prosthetic & Orthotic Technologies, Inc.

Conway Commercial is a division of Jack Conway Co., which is celebrating its 54th year as the largest independently-owned real estate company in Massachusetts.

#### Signature Healthcare Partners with Tufts

Signature Healthcare announced a clinical affiliation with Tufts Medical Center and its Floating Hospital for Children. Beginning in early 2010, Tufts Medical Center's unique service delivery model will offer Signature Healthcare patients direct access to additional specialty and advanced care locally.

The Signature-Tufts Medical Center partnership builds on a 30-year history. Residents from the Medical Center have been part of a one-year transitional year residency program at Signature Healthcare Brockton Hospital since the 1970's. The clinical affiliation is intended to enhance and expand existing relationships in the treatment of pediatrics, cardiovascular disease, orthopedics, surgical services and women's health, including obstetrics and gynecology, while also building new partnerships in areas like bariatrics, neurology and cancer care.

#### Signature Healthcare School of Nursing

Nursing students at Signature Healthcare Brockton Hospital School of Nursing recently received generous scholarships thanks to the support of the Roger Keith & Sons Insurance Agency of Brockton. The scholarship fund is designed to help support tuition expenses for two current nursing students.

Students awarded the Roger Keith & Sons scholarship must maintain a cumulative GPA of 3.4 or higher. They must also excel in a clinical environment while consistently showing compassion in patient care. A \$1,500 scholarship was awarded to one full time day student, Jessica Marot of North Carver Class of 2010, and a \$1,000 scholarship to one weekend/evening division student, Lisa Lopes-Berry of Mashpee Class of 2011.

Brockton Hospital School of Nursing (BHSN) is a private co-educational institution of higher education established in 1897. BHSN is the only hospital-based nursing school in the state and has a collegiate affiliation with Fisher College. They have graduated over 2500 nurses. In 2008, 95% of BHSN graduates passed the nursing boards on the first attempt.

#### SEED Presents "Banker of the Year"

The South Eastern Economic Development (SEED) Corporation presented the "Banker of the Year" Award to Anthony J. Aveni, Jr., First Vice President for Rockland Trust Company at its 27th Annual Meeting.

Anthony is truly committed to his customers and has worked to provide financial services to start-up and existing businesses throughout southeastern Massachusetts for over 20 years. He has made countless business loans in an effort to spur economic growth in our region.

During the past year, Anthony has made six SBA 504 loans to assist local businesses. Through the SBA 504 Program, a small business can obtain up to 90 percent financing for a fixed asset project, such as a building or heavy equipment. A bank selected by the applicant finances 50 percent of the project at conventional rates and terms. The SBA 504 debenture provides up to 40 percent and the applicant provides the remaining 10 percent.

#### Good Samaritan Medical Center Offers Free Valet Parking

To increase access and enhance customer service for patients and visitors, Good Samaritan Medical Center has hired Curbside Services to provide free valet parking at the hospital's main campus on 235 North Pearl Street, Brockton.

At Good Samaritan, Curbside's welcoming and valet parking services are available, free of charge, to patients and visitors from 7 a.m. to 5 p.m. on weekdays at both the main and emergency room entrances. Curbside attendants also manage wheelchairs and other equipment, perform minor car repairs such as jump-starting dead batteries and direct patients to ensure they get to their hospital destinations promptly and easily. In inclement weather, parking attendants stand ready with umbrellas.

For more information on valet parking at Good Samaritan Medical Center, please call 508-427-3000.

#### Census Testing at Self Help, Inc.

Friday, January 8: United States Census 2010 on-site recruiting/testing at Self Help Inc. Employment Opportunity Center, 142 Crescent Street, Brockton. On-Site Recruiting and Administration of Basic Skills Exam. Hiring Clerks and Census Takers/Enumerators. Must pass a 30 minute basic skills multiple choice exam. Exam will be administered on site @ 9:30am. Must bring valid, legal forms of Identification to the recruitment/testing, including: valid United States Passport or; any two of the following: valid drivers' license, Social Security Card, and/or government issued birth certificate. Good Pay: \$12.50 - \$17.00 Hourly. Temporary Positions (Feb.2010-May 2010). Part-Time Employment (20-40 hours weekly). For More Information, Please Contact: Monica Sanchez, US Census Recruiting Assistant @ 781-577-2950.

#### **ColoSpace Open House**

Thursday, January 21: ColoSpace Customer Appreciation Open House. 1050 Hingham Street, Rockland MA 4pm-7pm. Food & Drink, giveaways and networking. RSVP to HMeister@colospace.com with the subject Holiday Rockland.

#### Mark Chauppetta Premiere Screening

On January 22 at 7:30 pm at the Shaw's Center, Brockton, there will be a premiere screening of "A Father's Fight: The Documentary." The story of Mark Chauppetta, a 40 year old father of twin boys suffering from Duchenne Muscular Dystrophy. To raise awareness and funds, Mark trained with some of the biggest names in mixed martial arts and and fought in a stadium with thousands of spectators. Directed by Ron van Dam of Televisuals.

After the premiere screening, the documentary's original soundtrack will be performed live by Canadian twin recording artists Carmen & Camille. \$30 donation per person. Cocktails and hors d'ouevres will be served. Call 508-889-2882 or visit www.afathersfight.net.

#### **Embassy Seniors Exercise Program**

Embassy Rehabilitation and Health Center offers an exercise program geared towards Senior Citizens promoting good health, good life and good times for one hour once a week. It is a chance to spend time and meet new people. Regular exercise has been shown to provide benefits in older adults such as improvements in cardiovascular, metabolic, endocrine and psychological health.

The Seniorcize program has been developed to target three main areas; cardiovascular, strength training and balance and flexibility. The cardiovascular program offers moderate aerobic activity. The strength training program involves all muscle groups to promote healthier and stronger muscle and bones. The balance and flexibility program develops these areas which reduces the risk of falls and fall related injuries and stretches muscles that cause aches and pain in the back, neck and legs.

Contact Grace Doherty, Community Liaison, to set up a Seniorcize program in your area or senior facility by calling (339) 933-9540.

**ACTION Report January 2010** www.metrosouthchamber.com

### Chamber Priorities . . .



Vision: To be the organization of choice for Metro South business professionals Mission: To ensure the economic advancement of the Metro South region

#### Lead on Issues of Regional Economic Infrastructure Importance

- Endorse Wastewater Treatment Capacity/Coordination
- Gauge Impact of Commuter Rail Expansion Implementation
- Promote Desalinated Water Supply as Alternative Source
- Facilitate Economic Target Area Expansion and Coordination
- Create Awareness Around Impact of "Creative Economy Designation" including "Art in the Windows" and Facade improvement Initiatives

#### Attract, Train and Retain a Competitive Workforce

- Connect Competitive Workforce/Economic Development
- Pursue English For All Workers Initiative to Reduce Backlog
- Expand Higher Education Initiative Involvement and Support
- Support Quality Housing, Education and Health Care Entities
- Sponsor Human Resources Seminars
- Endorse Raynham Park as a Gaming Site for Rentenion of Jobs

#### Collaborate for a Climate Conducive to Competitive Commercial Development

- Endorse Gateway Cities Incentives for Sustainable Development
- Advocate Attractive Commercial/Industrial Tax Rate Implementation
- Operate Business Assistance Center and Edison Small Business Incubator
- Present Small Business Seminar Series to Strengthen Business Start-ups
- Attract Green/Clean Production and Energy Industries
- Support "No Meals Tax" and Restraint on Late Night Business Ban
- Promote The Region as a Desirable Place to Live, Work, Shop, Learn and Play.

To join the Chamber, call John Nesti at 508.586.0500 x 229 or Kathleen Lynch at 508.586.0500 x 228.

# **Brockton Holiday Parade Photos 2009**



# **Energy Program, A Benefit for Chamber Members**

### Join the Metro South Power Program

Metro South Chamber of Commerce and Constellation NewEnergy Team Up to Offer Members Group Pricing Benefits

- > Benefit from purchasing power as a group
- Understand the electricity market
- . Get help analyzing your business' energy needs and budget

Learn more » www.newenergy.com/metrosouth



The Constellation NewEnergy Metro South Power Program, is an exclusive electricity aggregation program to help members better manage

their energy costs. The program is particularly beneficial for small to medium sized businesses who can pool their smaller electrical requirements to gain access to competitive prices and more services that might normally only be available to large commercial and industrial customers. Participants in the program have the ability to lock in prices over the long term. For more information, visit www.newenergy.com/metrosouth or call Michael Karas, Business Development Manager at 617.455.2936.

# **Higher Education Collaborative Focus Groups**



Higher Education Collaborative Focus Group at Signature Healthcare

The Mayor's Higher Education Collaborative strives to increase college and career opportunities for adults and youth in the Brockton and the Metro South Region.

The Collaborative has received tremendous participation and feedback from onsite focus groups held at nursing homes and other health care providers in the Metro South Region. These focus groups were held to assess the career and academic interests and needs of health care workers, including Certified Nursing Assistants and Registered

Nurses. Over 35 health care workers participated in the focus groups and all were interested in attending courses that would develop their skills to help them advance their careers.

The Mayor's Higher Education Collaborative is

working with higher education partners to develop a Career and Academic Pathway to assist current and future health care workers to improve their professional status and to participate in academic, licensure and certificate programs. Feedback from the focus groups will allow the Collaborative to design and develop courses that will be offered in the Spring.

For more information on the Mayor's Higher Education Collaborative, contact Christine Karavites, Collaborative Coordinator at 508-982-4276.

### Need help starting your business? Searching for money to start your business?

#### The Metro South Business Assistance Center can help!



The Metro South Business Assistance Center (BAC), a partnership of over twenty organizations, is a high-tech, one-stop business resource center that offers counseling, technical assistance, and financing to potential, existing and expanding businesses.

#### **FREE** services offered

- Business Related Software
- Access to Computers & Online Resources
- Comprehensive Reference Library
- Informational & Instructional Videos
- Professional Counseling (by appt.) Workshops & Seminars (fees may apply)

Research, Consultation, Education, and Advocacy

Metro South Chamber of Commerce Building, 60 School Street, Brockton 508.586.0500 • www.metrosouthchamber.com/bac.html

# **Local MLK Celebrations Planned**



Dr. Martin Luther King, Jr.

#### Article from the www.thekingcenter.com

The Martin Luther King, Jr. Holiday celebrates the life and legacy of a man who brought hope and healing to America. We commemorate as well the timeless values he taught us

through his example -- the values of courage, truth, justice, compassion, dignity, humility and service that so radiantly defined Dr. King's character and empowered his leadership. On this holiday, we commemorate the universal, unconditional love, forgiveness and nonviolence that empowered his revolutionary spirit.

We call you to commemorate this Holiday by making your personal commitment to serve humanity with the vibrant spirit of unconditional love that was his greatest strength, and which empowered all of the great victories of his leadership. And with our hearts open to this spirit of unconditional love, we can indeed achieve the Beloved Community of Martin Luther King, Jr.'s dream.

#### Area MLK Day Events: Monday, January 18, 2010

Please contact the following organizations for further information on Martin Luther King Day celebrations:

- Bridgewater State College at 508.531.2446
- Brockton Area NAACP at 508.587.0502
- The Children's Museum in Easton at 508.230.3789

# Census 2010, Coming in March



The U.S Constitution requires a national census once every 10 years to count the population and determine the number of seats each state will have in the U.S. House of Representatives, as well as funding that cities will receive. All U.S. residents must be counted - both citizens and non citizens.

The census will be mailed or delivered to households in February-March, 2010. The census is easy to complete, important and safe. By law, the Census Bureau cannot share an individual's response with anyone. New in 2010: 10 in 10. There are only 10 questions that can be completed in 10 minutes.

Pictured Left: Pedro De Jesus Partnership Specialist with the U.S. Census Bureau.

# Hamid's Spreads Census Awareness

The American Dream Demo Team at Hamid's Karate and Kickboxina Academy recently donned Census 2010 shirts presented by the Chamber in an effort to raise awareness of the 2010 census.



# Workers May Qualify for EITC

Metro South Chamber of Commerce is proud to partner with the City of Brockton's Earned Income Tax Campaign for 2010. Free electronic tax preparation and filing is available at the Harbor One Multi

Cultural Center, 68 Legion Parkway in Downtown Brockton on Monday evenings from 4-7 pm from February 2 - April 12.

Assistance on Saturdays will be provided at Self Help Inc., 155 Centre Street Brockton. More information on this site will be available shortly. Preparation and filing will be done on a first come first served basis. Please bring a photo ID, Social Security card for you and your dependents and all earned income statements, i.e. W-2s and 1099s.

This program is designed to help working families and individuals with low and moderate income take advantage of the Earned Income Credit (EIC) as well as the Child Tax Credit (CTC).

With both the federal and state tax credits, workers may get up to \$4,700 in refunds. Workers can claim both the federal and state EITC, even if they do not owe income tax, simply by filing federal and state income tax returns. Your will receive a state credit equal to 15% of the federal amount. Millions of eligible workers risk missing out on these important federal tax benefits which are also matched to a

lesser degree by the state.

#### Who Is Eligible?

- · Workers who were raising one child in their home and had income of less than \$33,995 (or \$36,995 for married workers) in 2008 can get an EIC of up to \$2,917.
- ·Workers who were raising more than one child in their home and had income of less than \$38,646 (or \$41,646 for married workers) in 2008 can get an EIC of up to \$4,824.
- ·Workers who were not raising children in their home, were between ages 25 and 64 on December 31, 2009, and had income below \$12,880 (or \$15,880 for married workers) can get an EIC up to \$438.

For more on eligibility, visit www.taxcreditresources.org.

> Call 508.586.7850 for more information

To Advertise in this Newsletter, Contact Bonnie Brunetti, 508-638-5582. Special Rates Available for Chamber Members.

#### GRO-N-THINGS, INC.

Interior Plant Maintenance and Design Service

P.O. Box 1246 Middleboro, MA 02346 508.947.8433 (p) 781.767.2244 (f)



**Shelley Tierney** OWNER

**SERVING AREA BUSINESS SINCE 1975** 



#### New Information Boards to be Unveiled Additional \$4.5 Billion for SBA Recovery Programs

President Obama signed the U.S. Department of Defense (DOD) appropriations bill, which included \$125 million to continue through February 28, 2010, the enhancements made possible through the American Recovery and Reinvestment Act (ARRA) to

SBA's two largest loan programs. The SBA estimates the additional funding will support \$4.5 billion in small business lending.

As part of ARRA, SBA received \$730 million, which included \$375 million to increase the SBA guarantee on 7(a) loans to 90 percent and to waive borrower fees on most 7(a) and 504 loans. The funds for these programs were exhausted on Nov. 23.

SBA created the Recovery Loan Queue as part of its transition back to pre-ARRA lending because previously approved loans are sometimes canceled or never disbursed



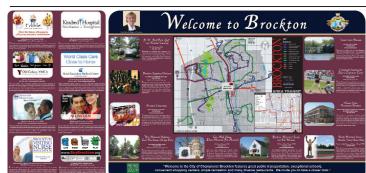


for a variety of reasons. Eligible small businesses, in consultation with their lender, could choose to be placed in the queue for possible approval of an ARRA loan if funding became available. Currently there are 1,069 loans totaling almost \$530

million in the Recovery Loan Oueue.

The extension included in the DOD bill authorizes the higher guarantee levels through February 28, 2010. The fee relief is authorized until this additional funding is exhausted or the end of the fiscal year, whichever comes first.

SBA will transition into a queue system as the funds start to wind down in order to ensure the maximum simulative effect of the programs and disbursement of funds. For more information, www.sba.gov.



The New Brockton Information Boards, created by the Chamber, have been completed. The boards contain information on local attractions and a bus map of the city. They are placed at 7 prominent locations around the city. including City Hall/the Chamber, the BAT terminal, the Downtown MBTA Train Station, the Downtown Parking Garage, the Brockton Historical Society, and the Fuller Craft Museum. The purpose of the boards is to help people navigate around the city and increase

tourism, fostering growth within the

Sponsors of the board include Edible Arrangements, Kindred Hospital, Old Colony YMCA, Good Samaritan Medical Center, Signature Healthcare, Lincoln Tech, Brockton Visiting Nurse Association and BuyBrockton.org

There will be an unveiling event of the boards in late January. For more information on the boards or the unveiling, contact Alison van Dam at 508.586.0500 x 222.

# Members Find Value in the Metro South Chamber of Commerce



"I meet and talk to many more people than I ever could have imagined. The Metro South Chamber is like a regional economic mall, the anchor stores, like the banks and financial institutions, the colleges, hospitals, healthcare facilities and the utilities provide the core with small and large businesses mixed in. All support the chamber and a favorable business climate.

I Started my business with zero customers in 1997, and today I'm doing business with the largest employers in the region. The Metro South Chamber has been a boost to me both personally and professionally, I recommend it for any business person today."

- Bob Tufts, SET Associates, Easton Business Owner

Leading Businesses •

#### JOIN THE CHAMBER OF COMMERCE

Leading Communities

To learn if Chamber membership is the right fit for your business, call John Nesti at 508.586.0500 x229 or Kathleen Lynch at 508.586.0500 x 228

# laking a difference. For you. And your community

To become a leading financial institution, HarborOne has had to excel in a number of ways. Although our primary focus is to provide a superior customer experience, and to give back to the people and the communities we serve, we're honored to have had some of our efforts recognized by others. In the past year, HarborOne has received the following awards:



•#1 Community Bank in Brockton and Abington; Silver Award recipient for the Best Community Bank in the region



• Fifth consecutive "Outstanding" rating by the Massachusetts Division of Banks for our CRA compliance



 Honorable Mention for the Alfred B. Sloan Award for Business Excellence in Workplace Flexibility



Corporate Spirit Award



list of 5,000 fastest growing companies



• The Dora Maxwell Award from the Massachusetts Credit Union League for our MultiCultural Banking Center



· Herb Wegner Award for Outstanding Organization



helping youth gain practical life skills and experience



Named one of the 100 Top Places to Work by the Boston Globe



helping to improve quality of life in the community

Credit Union 1.800.244.7592/www.harborone.com









### **Boost Your Business with Green Certification**

#### PEOPLE.PLANET.PERFORMANCE

"83% of consumers say it is important for them to purchase products and services from responsible, sustainable companies."



The Metro South Chamber has partnered with Green Plus (www.gogreenplus.org) to announce a new initiative which will allow businesses to achieve a credible "green" certification in order to convey their commitment to responsible and sustainable operations.

Please complete a brief survey on sustainability so that the Chamber may assess the needs of the business community and help to increase knowledge, community engagement, environmental impact and business success. You may find the survey on the Chamber homepage at www.metrosouthchamber.com. Upon completion, data will be collected and a program wil be put into effect.

# Chancellor Motley Speaks to Chamber

Sponsored By:



DJ service by Rob Peters Entertainment



Chamber President & CEO Christopher Cooney; Kathleen Ludgate with the U.S. Census; Chancellor Keith Motley; Christine Karavites, Chair of Government Affairs; Pauline Labouliere, Trinity Catholic Academy



UMass Boston Chancellor J. Keith Motley addresses the breakfast attendees



Segment Speaker Lees Yunits signs her copy of We the Mayor for event interviewer Dan Trout of the Community Bank



Kathleen Ludgate, Regional Director of the U.S. Census Bureau discusses the "10 in 10" 2010 Census Campaign (see page 6).



Sponsor Monique Aleman of Good Samaritan Medical Center discusses new programs.



#### 18th Annual Taste of Metro South Wednesday, March 24, 2010, 5:30 pm - 8:00 pm Shaw's Center, Brockton

#### Tickets available at www.metrosouthchamber.com/register.html

\$25 in advance/\$30 at the door

Call 508.586.0500 x 231 for tickets and more information

# Calling All Restaurants; Taste of Metro South









The Taste of Metro South is a highly visible, much publicized and well-received evening of enjoyment for everyone. This event has traditionally drawn between 600-700 people. A diverse group of restaurants, organizations and performers participate from throuthout the Metro South region.

Area restaurants and local organizations are encouraged to participate by renting booth space or sponsoring the event. All those who do participate will

gain exposure through direct interaction with new potential customers, word of mouth, through advertisements in the Enterprise, Action Report and Program Guide, and potential coverage on the Brockton Community Access Channel and WXBR 1460 AM.

Don't miss this invaluable opportunity. For more information, please contact Kim Prosper at 508.586.0500 x or email kprosper@metrosouthchamber.com

#### Participate on the Taste of Metro South Committee:

The Taste Committee helps organize the Taste of Metro South to increase the awareness and appreciation of living and working in the region. The committee helps recruit new restaurants and meets to discuss the logistics to make a successful community event. To join the Taste Committee, contact Kim Prosper at 508.586.0500 x 231.

# **MEMBERO**rientation

#### February 25, 4:00 - 5:30 pm

Join us for a Member Orientation on Thursday, February 25 from 4:00-5:30 pm at the Easton Country Club, 255 Purchase Street, South Easton, prior to the Business After Hours networking event. The Member Orientation gives new members, prospective members, and new employees of existing member companies an opportunity to network and explore the many programs and services available to Metro South Chamber members.

The Member Orientation is free, but pre-registration is required. Please call 508.586.0500 ext. 231 to register or email kprosper@metrosouthchamber.com.

# **February Business After Hours**

#### February 25, 5:30 - 7:30 pm • Easton Country Club

Please join us on February 25 from 5:30 pm - 7:30 pm for a Chamber Business After Hours networking event at Easton Country Club, 265 Purchase Street, South Easton.

Easton Country Club offers function space for corporate outings, business breakfasts, award ceremonies, parties, reunions, weddings, bar/bat mitzvahs and more with 2 function rooms offering spectacular views or charming cozy settings. The 18 hole golf course offers a mixture of fairways and large greens for all golfers of all skill skill levels. For more information, visit www.eastoncountryclub.com.

This event is \$5 for members and \$10 for non-members and will take place directly after the Member Orientation (see above). Register by calling Kim at 508.586.0500 x 231 or email kprosper@metrosouthchamber.com

www.metrosouthchamber.com ACTION Report January 2010 9

# Metro South Staycation - Wonderful Winter Fun



#### Glide at the Ice Rink

(508) 583-6804
(508) 279-0600
(781) 878-7500

#### Catch a Movie

Hoyts Cinemas: Sharon 8	
111 S. Main St., Sharon	(781) 784-9300
Showcase Cinemas	
13 Mazzeo Dr., Randolph	(781) 963-5600

#### Visit a Museum

Brockton Historical Society Museum		
216 N. Pearl St., Brockton	(508) 583-1039	
Fuller Craft Museum		
455 Oak St., Brockton	(508) 588-6000	
The Children's Museum in Easton	n	
PO Box 417, North Easton	(508) 230-3789	

#### Relax with a Massage

Essentials Laser & Med Spa	
111 Torrey Street, Brockton	(508) 580-9876
Makeovers Salon & Spa	
574 Washington St., S. Easton	(508) 238-2201
Michele's Massage Studio	
455 West Center St., W. Bridgewater	(781) 504-3443
Wings Massage & Bodywork	
1191 N. Main St., Randolph	(508) 332-6522
•	

#### Eat at a Chamber Member Restaurant

Barrett's Ale House	
425 Bedford St., Bridgewater	(508) 697-4800
Burrito Wraps, Mexican Grill	,
688 Crescent Street, Brockton	(508) 427-0018
Cameron's On The Green	
436 Oak St., E. Bridgewater	(781) 447-7888
Cancun Mexican Restaurant	
145 Main St., Kingston	(781) 585-0060
Cape Cod Cafe, Inc.	
979 Main St., Brockton	(508) 583-9420
Christo's, Inc.	
782 Crescent St., Brockton	(508) 588-4200
Good Days Restaurant, Inc.	
99 So. Main St., W. Bridgewater	(508) 584-0077
Gourmet Cafe	
245 Main St., Brockton	(508) 580-0966
Heather's Place	
1300 Plymouth St., E. Bridgewater	(508) 715-4787
McDonald's	
118 Main St., N. Easton	(508) 238-3468
Miko's Cafe	
912 Crescent Street, Brockton	(508) 232-6754
Stonebridge Cafe	
1285 Belmont St., Brockton	(508) 584-5200

#### Go Bowling or Play at the Arcade

Carousel Family Fun Center (Ro	llerskating)
1055 Auburn Street, Whitman	(781) 857-1286
The Charlie Horse Restaurant	,
674 Old W. Ctr St., W. Bridgewater	(508) 583-7252
Timber Lanes, Inc.	,
459 Bedford St., Abington	(781) 878-0218
Viking Recreation Center	,
607 Bedford St., E. Bridgewater	(508) 378-9830
Westgate Lanes and Pub	, ,
64 Westgate Dr., Brockton	(508) 583-1296

Supreme House of Pizza 376 Centre St., Brockton (508) 588-0044 Tamboo Restaurant 282 Main St., Brockton (508) 584-8585 Tekoah's Bistro & Jazz Club (508) 580-4080 34 Pretonelli Way, Brockton Texas Roadhouse 124 Westgate Dr., Brockton (508) 427-6244 The Back Nine 17 Heritage Hill Dr., Lakeville (508) 947-9991 The Charlie Horse Restaurant (508) 583-7252 674 Old W. Ctr. St., W. Bridgewater The Halfway Cafe 200 S. Franklin St., Holbrook (781) 767-2900 The Rock Lobster 17 Dyke Road, Marshfield (508) 982-4011 The Victorian House at TJ Smiths (508) 378-7436 13 Cross St., E. Bridgewater Venus Cafe, Inc. 47 South Ave., Whitman (781) 447-9072 Westgate Lanes and Pub (508) 583-1297 64 Westgate Dr., Brockton X & O Restaurant 217 Washington St., Stoughton (781) 344-1800

#### Experience the Slopes

Blue Hills

4001 Washington St., Canton (781) 828-5070



For more recreation and business information, look for the 2010 Chamber Book for Business



### Brockton - Massachusetts. An Economic Success Story.

Written by Mary Waldron, Interim Executive Director, Brockton 21st Century Corporation

As we close 2009 and begin 2010, the Brockton 21st Century Corporation continues to provide businesses and residents with a one stop center for Brockton's economic development and community development needs. We look forward to working closely with our Brockton officials and our business partners to make Brockton a true economic success story. This effort will demand good communication and an ever present persistence to pursue all business leads. Our goal is to stay vigilant in promoting Brockton to businesses in and out of Brockton looking for an affordable, close proximity to Boston with great transportation access with water and sewer capacity.

#### Sky Vegetables - The Sky is the Limit

Having recently been designated as a BioReady community by the Massachusetts Biotechnology Council, the Brockton 21st Century Corporation has embraced a bold initiative to advance Brockton to the next level of attracting green industries and technology as well as embracing renewable energy.

We are currently working with Sky Vegetables, Inc., a Massachusetts-based company, to develop an urban hydroponic rooftop garden at 560 Oak Street-the former site of Maxwell Shoes, a prime location for one of Sky Vegetable's first commercial rooftop farms. Specifically, our efforts include weekly conference call to work with the City's public officials for support letters as well as building collaborations with our business partners and institutions of higher learning. This project is at its beginning stage but will pay dividends to our city.

Produce is grown in a specially designed hydroponics greenhouse equipped with wind turbines, solar panels, rain harvesters and compositing devices. The 440,000-square-foot facility will yield 300 to 400 tons of food per year, of which 40 percent will be

sold to area markets, another 40 percent to schools, hospitals and university food services, and the rest to food banks and farmers markets. Sky Vegetables' technology requires less water and fuel and generates fewer carbon emissions than conventional farming methods to produce fresh, nutritious and chemical-free vegetables, fruits, herbs and flowers, year-round.

This project serves as a Youth Employment Sector Initiative (Y.E.S.) and will benefit the city in several major ways; it will create on average thirty new jobs, both full and part-time, and will offer our youth successful long-term educational and career development opportunities. Beyond employment opportunities for youth, Sky Vegetables will benefit citizens of all ages by providing fresh fruits and vegetables.

Our goal is to become one of the foremost GREEN friendly cities in the country and in reaching this goal, Brockton 21st Century Corporation will continue to help in finding incentives to bring this project and others into fruition. It is in our great interest that top-of-the-line projects such as Sky Vegetables flourish in Brockton for the benefit of our community, residents and local business owners.

#### **Top Employers - Annual List**

The Brockton 21st Century Corporation provides an annual reporting of the city's largest employers. Whether private or public, we celebrate these employers as they bring jobs to the City. Made in Brockton could not be more true. These employers provide various services; a solid education, health care services, public services or manufactures. Each are extremely important to Brockton in their own right. As part of Brockton 21st Century Corporation's mission, it is vital that we find ways to sustain these existing businesses. Please join us in acknowledging them and applaud them for their contributions to the economic health of Brockton. Visit wwwbrockton21.com and look under "What's New" for the complete listing.

#### The Façade Improvement Program

It is gaining momentum! We have revised the initial application and terms sheet to clarify the program's objective and process. If you or someone you know owns a commercial building in Brockton, which needs a facelift - fresh paint, new signs, more efficient windows, replaced bricks, etc. - this Program is designed to aid the funding of such projects. The Façade Improvement Program provides interest-free declining-balance loans for façade and signage improvements to approved building owners in the principal business districts in the City of Brockton. We hope to assist a contingency in the Commercial Area Revitalization District (CARD) in the downtown center, Montello and Campello, but are open to assisting any commercial building owner in Brockton. This program is not intended to reimburse building owners for new construction or previously completed work, but it shall assist new projects for 2010, once they have applied to the program and have been approved by Building a Better Brockton, Inc.

Applications are available at 50 School Street, Building a Better Brockton, Inc. Applications will be accepted on a rolling basis. We will hold two workshops further explaining the program and application process. Both workshops will be held on Wednesday January 13, 2010 in the conference room at the Chamber of Commerce, 60 School Street, from 10 - 11 AM, and from 6-7PM. For more information, email  $\frac{1}{2}$  mwaldron@brockton21.com.

# WELCOME New Members

#### A. Walecka & Sons, Inc. Mr. Brian Walecka 2375 Cranberry Highway West Wareham, MA 02072 (800) 221-2158 www.awalecka.com Moving & Storage

#### Barrett's Ale House

Mr. Michael Barrett 425 Bedford Street Bridgewater, MA 02324 (508) 697-4800 www.barrettsalehouse.com Restaurants

#### Boston Limo and Shuttle Service, LLC

(Formally Extreme Limousine) Mr. Barry Walters P.O. Box 719 East Bridgewater, MA 02333 (508) 378-7788 www.extremelimo.info *Limousine Services* 

#### **EJ Cleaning Services**

Mr. Edgar Jesus P.O. Box 3063 Brockton, MA 02304 (774) 444-5118 www.ejcleanings.com Cleaning/Janitorial

#### **Hugs for Healing Foundation**

Ms. Kristen Bullock PO Box 383 South Easton, MA 02375-0383 (774) 274-2216 www.hugsforhealing.com *Human Service Organizations* 

#### Indus Travels, Inc.

Mr. Allie Williams 110-8311 Westminster Highway Richmond, BC V6X 4H2 (301) 768-2212 *Travel Agencies* 

#### Maher Bros. Auto Sales and Service Loan Center Mr. Stephen Maher 803 Crescent Street Brockton, MA 02302-3401

(508) 588-9959 www.maherbrothersauto.com *Auto Sales & Service* 

#### Malcolm Parvey

Mr. Malcolm Parvey 5 Main Street Franklin, MA 02038 (508) 520-0884 www.sell2gov.com Business Consulting Services

#### Raynham Taunton Greyhound Park

Mr. Tom Carney
PO Box 172
Raynham, MA 02767-1900
(508) 824-4071 Ext:545
www.rtgp.com
Entertainment

#### Stephco Cleaning Systems Inc.

Mr. Stephen Collins 882 South Franklin St. Holbrook, MA 02343 (781) 767-5323 www.stephcocleaning.com *Cleaning Janitorial* 

#### Tax Lady EA

Ms. Patricia Masters PO Box 428 Pembroke, MA 02359 (781) 293-1040 www.taxladyEA.com *Tax Return Preparation* 

#### Venus Cafe, Inc.

Mr. John Drosos 47 South Ave. Whitman, MA 02382 (781) 447-9072 Restaurants

# RENEWINGMembers Thank You!

Bay State Gas Company
Brian Healey Contractor, Inc.
Brockton Area Transit Authority
Burrito Wraps, Mexican Grill
Caritas Good Samaritan Occupational
Health Services
Clearpoint Communications, Inc.
Dahlborg-MacNevin Funeral Home
Direct Media
Edible Arrangements
Four Points Realty
Grant's Rental
Hanson, Murphy & Associates
HarborOne Credit Union

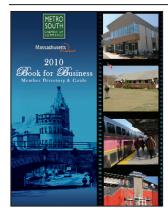
Ideal Jewelry & Loan
J. Frank Conley, Inc.
Jon L. Jenmarc, Inc.
M. Donahue Associates, Inc.
Massasoit Community College
Metro PCS
Nemo's Carry All Market, Inc.
Olde Northeast Realty L.P.
Pawtucket Red Sox
Romm Diamonds
Stonehill College
Stoughton Motel
Sullivan Appraisal/Marlene Ann, Inc.
Wallace H. Peckham III, CPA PC
X & O Restaurants

# **Holiday Dinner Train Fun for All**



Over 200 people boarded the sold out Holiday Dinner Train aboard the Cape Cod Central Railroad. Passengers enjoyed a delicious 3 course meal and scenic views along the Falmouth line, including a trip over the Cape Cod Suspension Bridge. Photos by Rich Morgan Photography.

# **Book For Business Arriving Soon**



The Chamber of Commerce will soon be distributing the **2010 Metro South Book for Business**. The book features area dining, lodging, public golf courses, recreation, legislative leaders, community demographics, regional and economic data and a complete membership listing. The book also includes a full color map of the Metro South region, highlighting hotels, golf courses, industrial parks, town halls and other points of interest.

"This year's Book for Business features 100 pages of information useful to residents, visitors, and businesses in the Metro South region. It places the entire Chamber membership at your fingertips," said Christopher Cooney, President and CEO of the Chamber.

Copies of the Book for Business will be distributed throughout the region to banks, real estate offices, town hall offices, all Chamber members, area colleges, and sent to all relocating businesses and families interested in the Metro South area.

# The Ambassador Team • Win-Win Opportunity!

The Ambassador Team meets on a monthly basis to serve fellow members by providing information,resources, member-to-member support, increasing awareness and promoting active participation in Chamber programs and services. The next **Ambassador meetings** will meet on **January 6** and **February 3** from 8:00 - 9:00 am at the Metro South Chamber of Commerce.

To become an Ambassador, call John Nesti at 508.586.0500 ext. 229.

### **Businesses Learn About Data Security Laws**

Barbara Anthony Undersecretary (right), and Jason Egan, Deputy General Counsel at the Massachusetts Office of Consumer Affairs and Business Regulations recently spoke to Chamber members about compliance with the new Data Security Laws. Also as part of the program andetworks, U.S. Office Solutions, ColoSpace and Universal Benefit Plans provided demos of their data security products and services.

The new **Data Security Law**, taking effect on **March 1**, **2010** will impose significant data security requirements on businesses possessing personal information and those accepting credit and payments of state residents. For more information, visit www.mass.gov/consumer.



www.metrosouthchamber.com **ACTION Report January 2010** 

### Your Chamber Staff- Ready to Assist You



General Phone Number: 508.586.0500info

www.metrosouthchamber.com • info@metrosouthchamber.com

Standing: Kerry Sullivan, Bookkeeper (x 230); Lisa Keene, Business Assistance and Advocacy (x 225); John Nesti, Member Services Director (x 229); Alison van Dam, Director of Communications (x 222); Kathryn Sayles, Connecting Activities Coordinator (x 227)

Sitting: Kathleen Lynch, Member Services (x 228); Christopher Cooney, Chamber President & CEO (x 223); Kimberly Prosper, Program Director (x 231)

# MEMBER-LED Workshop

Office Technology Showcase with U.S. Office Solutions Wednesday, January 20, 8:30 am - 11:00 am Metro South Chamber of Commerce, 60 School Street, Brockton

U.S. Office Solutions in partnership with ACTSmart, Inc and the Law Office of Attorney George Boerger present the Office Technology Showcase. This "Morning Coffee" session is designed to inform and educate business pro-

Presentations will focus on leading office technologies, featuring "Recollect- Your Office Filing Cabinet," led by U.S. Office Solutions, your local document management specialist. In addition ACTSmart will discuss the preserva-



tion and safety of your critical business data. Also, Attorney Boerger will present information on the new Massachusetts privacy laws and their impact on small business

Continental breakfast will be served. There is no charge for the event but due to limited seating, reservations are required. For more information or to reserve your seat, contact U.S. Office Solutions at 877-836-9951 x 7.

# **SBA 101 Workshop for Lenders**

Tuesday, February 9, 9:00 am - 12:00 pm Metro South Chamber of Commerce, 60 School Street, Brockton

Who should attend: New SBA lenders and lenders that need a refresher in the basics. This workshop covers SBA 7a and 504 loan eligibility, overview of SBA finance programs, SBA loan closing and SBA loan servicing. Instructor Anne Hunt, Lead Loan Specialist will guide you though the SBA lending programs and how they can assist your customers. Now that all loans are centrally processed, this

training gram is invaluable and more important than ever. Learn how



to avoid the most common pitfalls. To register for this event, contact Lisa Keene, Director of Business Assistance at the Chamber at 508.586.0500 x 225 or email lkeene@metrosouthchamber.com

# **Connecting Your Business to the Commonwealth**

Tuesday, January 12, 9:00 am - 3:00 pm (Registration at 8:30 am) Metro South Chamber of Commerce, 60 School Street, Brockton

Interested in doing business with the Commonwealth of Massachusetts?

The Operational Services Division, State Office of Woman and Minority Owned Business Assistance, and Affirmative Market Program are offering a FREE workshop designed for businesses who are interested in learning how to do business with the State.

#### WHAT THE WORKSHOP WILL COVER...

- · Where to find bidding opportunities
- •Bidding process for Statewide Contracts
- Where to find ARRA federal stimulus procurement & grant opportunities
- Comm-PASS overview Marketing to public entities
- · How to become SOMWBA Certified
- How the Affirmative Market Program supports SOMWBA Certified businesses And more!

#### TO REGISTER:

To register for this free workshop, visit www.,mass.gov/pace, and login to PACE. You may also call 617-720-5500, or email osdtraining@state.ma.us For additional information, visit www.mass.gov/osd.

### **U.S. Small Business Programs Offered**

Attend a FREE SBA workshop designed to highlight the various SBA programs and services that are available to Career Works prospective or current entrepreneurs who need assistance in starting or expanding their business. General information will be provided on the following:





Small Business Counseling (SCORE)

Small Business / Development Centers • Business Information Center SBA 7(a) • Loan Guaranty Program • 8(a) Business Development HUB/Zones • Small Disadvantaged Business Assistance • Government Contracting Opportunities

The workshop will be held at CareerWorks, 34 School Street, Brockton from 2-4 pm on the third Wednesday of each month. The next workshops will be held on January 20, 2010 and February 17, 2010. Contact CareerWorks at 508.513.3400 for further workshop information.

# **Chamber to Host Business Plan Workshops**

Thursday, January 14, 9am - 12pm < (Session I) > Thursday, January 14, 1pm-4pm < (Session II) >

Metro South Chamber of Commerce, 60 School Street, Brockton, MA Sponsored by: Rockland Trust Community Development LLC



The South Eastern Economic Development (SEED) Corporation will hold free

basic business workshops aimed at assisting potential and existing entrepreneurs. The workshops are co-sponsored by local banks and credit unions, the MA Small Business Development Center (SBDC), Metro South Chamber of Commerce, Brockton 21st Century Corporation and SCORE (Service Corporation of Retired Executives).

Session 1: "Learn the Fundamentals in Planning, Preparing For, and Financing Your Business" is geared toward helping potential entrepreneurs evaluate and understand the fundamentals of owning one's own business. Information on how to get started, where and how to get financing and the loan application process will be presented. Attendees will also be provided with a free guide to writing a business plan and other materials.

Session 2: "Understanding the Purpose of Financial Statements and How They Can Help Determine the Health of Your Business" is focused on helping attendees understand a balance sheet, income statement, and cash flow statement. The workshop also explains how a small business owner can anticipate financial needs in order to operate his/her business more efficiently.

Please call Tamarah Barao at SEED Corporation at 508-822-1020, for more information or to register for a free workshop. Breakfast and lunch will also be provided free of charge to atten-

For more information on SEED and its programs, please call the SEED office at 508-822-1020 or visit SEED's website at www.seedcorp.com.

#### **Barrett's Ale House**



# 425 Bedford Street, Bridgewater • 508-697-4800 www.barrettsalehouse.com

Barrett's Ale House provides an extensive dining experience featuring a full menu with continuous daily specials and 2 full service bars offering a complete specialty drink menu. There are 28 HDTV's throughout the restaurant, and a huge deck area with a beach patio that creates your tropical escape. We have enter-tainment every Monday-Saturday night. Barrett's also hosts many private functions, from office parties and birthdays to bridal showers and wedding receptions.

#### **Hugs for Healing Foundation**



# PO Box 383, South Easton • 774-274-2216 www.hugsforhealing.com The Hugs for Healing Foundation is a non-profit

organization which reaches out to people being treated for cancer. Our philosophy is to "pay it forward" - to accept the kindness given to our family and pass our generosity on to others. It is important for any person facing cancer to stay positive and concentrate on recovery. The Hugs for Healing Foundation is a way to extend a "hug" to those in need. In addition, we offer Treatment Totes, full of thoughtfully chosen gifts.

state/County Aunicipal Offices

Stock Markets

#### **Executive Cuts**



#### 105 Main Street, Brockton 508-580-2550 • www.compumath.com

Executive Cuts is an upscale barbershop located in downtown Brockton, diagonal from City Hall. Our shop is open Monday-Saturday and features some of Brockton's finest professional barbens. It is our mis-sion to provide you with the highest level of customer service and satisfaction. A great, diverse staff gives us the benefit of having all cultures feel at home. Come in and enjoy the variety of music, 46° L/CD TV or the cyber cafe. Appointments and walk-ins welcome.

#### A. Walecka & Son, Inc.



2375 Cranberry Highway, West Wareham 800-221-2158 • www.awalecka.com

The Walecka family has been providing moving and storage services for 75 years and 4 generations to families relocating coast to coast and internationally. Diversification in the transportation and warehouse industry has been key to sucess. Services include office and industrial relocations, palletized and commercial storage, inventory management, specialized transportation of electronics and exhibits, record storage and document shredding services.

# 2010 Holiday Calendar



Thursday, January 1 M.L. King Day Monday, January 18 President's Day Monday, February 15 Patriot's Day Monday, April 19 Memorial Day Monday, May 31 Independence Day Sunday, July 4 Labor Day Monday, September 6 Columbus Day Monday, October 11

Thursday, November 25 Christmas Day Saturday, December 25

Thursday, November 11 Thanksgiving Day

Veteran's Day

- Open
- Closed
- $\mathsf{O}$  Manufacturers and other non-retailers may not open without local police permit.
- $\square$  Open at the discretion of the individual bank. Most banks are expected to be closed on Martin Luther King Day.
- Blue Laws apply before noon. Local police permit is required to operate before noon.
- Blue Laws apply before 1pm. Local police permit is required to operate before 1 pm.
- \$ Retail stores must pay time and one-half.

#### Summary of State Laws Relative to Legal Holidays Blue Law

- apply until midnight
- on Columbus Day apply until noon
- on Veteran's Day apply until 1 p.m Work permits for "Blue Law" holidays

- can be obtained at the discretion of local authorities
- should be requested 60 days in advance
- shall not cover more than one day Overtime
- In general, retailers\*\* (with 8 or more employees) are required to pay a minimum of time and one-half to non-professional employees working on all Sundays. All retailers, regardless of size, are required to pay a minimum of time and one-half on New Year's Day, Memorial Day, Labor Day, Columbus Day, Independence Day, Veteran's Day and on January 2 in years on which January 1 fall on a Sunday.

#### Other Holiday Facts

- When January 1 falls on a Sunday, retailers may open for regular hours the following day.
- The provisions of the law relating to overtime, to the stipulation that a person cannot be required to work and to permits concerning the opening of retail stores on restricted holidays, are enforced by the department of Fair Labor & Business Practices.

#### For further information

- The information contained in this calendar is based on current state statues and regulations. For further information, contact the agencies listed below.
- For questions regarding permit regulations, contact the Executive Office of the Attorney General, Division of Fair Labor and Business Practices at 617-727-2200.
- For all other questions, please contact the Citizen's Information Service at 617-727-7030 or 1-800-392-6090.

#### When a legal holiday falls on a Sunday, it is observed on the following day. When a legal holiday falls on a Saturday, it is observed on that day.

- \* Chapter 136, Section 6 of the Massachusetts General Law provides a list of 54 clauses which detail different activities that are not prohibited on Sundays or holidays. These are know as exceptions to the Blue Laws.
  - \*\* As defined in Chapter 136, Section 6, Clauses 25, 27, and 50 and in Chapter 138.

#### January 8

#### **Government Affairs**

12:00 pm - 1:15 pm

**Metro South Chamber of Commerce** 

60 School Street, Brockton

Discuss issues of importance with elected officials relevent to the current business climate.

Tickets: \$5 members, \$10 non-members Please RSVP at 508.586.0500 ext. 225

# January 21

#### **Good Morning Metro South**

7:30 am - 9:00 am Holiday Inn-Brockton

195 Westgate Drive, Brockton

This breakfast program features informative speakers in a talk show style format and also allows for networking opportunities.

Tickets: \$20 members, \$25 non-members

Please RSVP at 508.586.0500 ext. 231

# January 26

#### **Business After Hours**

5:30 pm - 7:30 pm **Crescent Credit Union** 

115 Commercial Street, Brockton

This is a great networking event in a casual setting. Refreshments will be served. Do not forget your business cards!

Free for members

Please RSVP at 508-586.0500 ext. 231.

#### IT'S EASY TO REGISTER!

508-586-0500 x 231 🕋 508-587-1340



E-mail:info@metrosouthchamber.com



Send reservation and payment to:



#### MSCC

Sixty School Street Brockton, MA 02301-4087



PREREGISTRATION IS NECESSARY. Individuals registering at the event will be charged a \$5.00 late fee. For companies wishing to be billed there is a \$3.00 billing charge. Cancellations for all events must be received 24 hours in advance of the event, otherwise the company will be charged regardless of attendance